

NEW LICENSE PORTAL for resellers.

HOWTO GENERATE V14 licenses

Premise:

Licensing V14 has been designed to allow:

- Easy activation: no more *.lic file to install
- All products with one activation key
- Better hardware identification (including cloud and virtual machine awareness)

The new licensing system from V14 of TSPlus is characterised by the application of an “Activation Key”. The idea behind this, is to assign only one “Activation Key” for each end user (Client). The system will allow for the reseller to activate multiple keys per client but it is highly recommended to generate only one “Activation Key” per client irrespective of how many servers/products that have been or will be purchased.

For hosting companies that do not want to assign an activation key to a specific user/customer, because if needed, may want to use that activation key for other customers, it is suggested that they clearly define for themselves a criterium for which an activation key has a specific meaning. They should maintain a list of these activation keys so as to make it simple for them to trace this activation key to a specific customer/user. In this case the activation of the license should not be performed by the end user because if the end user has knowledge of the activation key it would allow him to install any or all products that are associated with the particular activation key.

It is important to understand that the search criteria for activation keys in the licensing portal is by Activation Key, Customer name, email address and computer name.

Suggested process for creation of an activation Key and assignment of an order to an activation key.

Step 1

Determine if for the (Customer/end user) an Activation Key already exists. This should be done by searching the activation keys in the “Activation Keys” menu for the specific customer.

Licensing Portal	Home	Orders	Activation Keys	Computers	Licenses	Trials	compulife ▾
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compulife -> Activation Keys				▼ Search	+ Activation Key
Activation Key		Customer Name	Customer Email	Computer Name	
LBP7-3ENR-	F	Test Customer 2	test@testcustomer2.com	testserver2	i
ZV89-UTET-	IM	Test Customer 1	test@testcustomer1.com	testserver1	i

Step 2) Activation needs to be created.

Let's presume that we do not have an activation key already created for this customer.

By pressing the

+ Activation Key

button, the system will open the “Add Activation Key” form.

Add Activation Key

Please use one Activation key per end user / customer!

Customer: *

Email

Computer Name

Language

English

Comment

Add




Abort

On this form we will need to fill in the “Customer:*” (Mandatory). This can be any name that allows you to trace the customer for this activation key.

The fields “Email”, “Computer Name” and “Comment” are optional.


If the “Email” field contains a valid email address then this email address will be used by the system to automatically send the email with the activation key.

After the system creates the activation key it presents the following screen

Licensing Portal Home Orders Activation Keys Computers Licenses Trials compulife ▾					
• activationkey.activationkey_creation_ok					
compulife -> Activation Keys ▾ Search + Activation Key					
Activation Key		Customer Name	Customer Email	Computer Name	
QVKM-57XL-	H	Test Customer 3	test@testcustomer3.com		
LBP7-3ENR-	'F	Test Customer 2	test@testcustomer2.com	testserver2	
ZV89-UTET-	VI	Test Customer 1	test@testcustomer1.com	testserver1	

Step 3) Assign order to Activation key that has been created or to an existing activation key.

Let's presume the customer that has purchased the TSPlus product or Add-on is **Test Customer 2**

By clicking the  icon corresponding to the activation key selected, the system will open the activation key's detail page.

Activation Key detail Page

Activation Key:
LBP7-3ENR-5SCL-8YPF

Portal Name:
Test Customer 2_testserver2

Customer Name *: Test Customer 2

Customer Email: test@testcustomer2.com

Computer Name: testserver2

Language: English

Licenses

Edition	Users	Invoice no. Invoice Date	Customer	Serial/Comp.ID U & S	modified
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As can be seen the activation key does not currently have licenses, orders or computers associated with it.

The fields "Activation Key" and "Portal Name", on the top of the form, are read only. Once a Key has been generated it cannot be changed. The portal name will be derived from the fields in the "Add Activation Key" form when the activation key was created. The combination "Activation Key" and "Portal Name" are the means by which this record in the Licensing Panel is associated with the central TSPlus database.

By pressing the “QRCode”



icon the system will allow to associate this activation key to one or multiple orders.

Assign order to Activation Key

To activate a order on TSplus V14, you need to select or create an activation key. It identifies your customer or more in detail your server instance.

You can assign TSplus and all add on's to one activation key. Please use one activation key per end user/customer.

Show entries

Search:

	Customer Name	Customer Email	Invoice no.	Invoice date
<input type="radio"/>	DUI		671/2020	2020-01-17
<input type="radio"/>	TEST CUSTOMER 1		TEST1	2020-06-12
<input type="radio"/>	Test Customer 2	test@testcustomer2.com	TEST02	2020-06-23

Showing 1 to 3 of 3 entries

Previous

1

Next

Assign

As can be seen on the above image, all unassigned orders will be displayed.

Carefully select the correct order for the specified activation key. Once an order is assigned it cannot be transferred to a different activation key.

With the assigning of the order to the activation key. The key can be used to activate all licenses that are link to it.

Step 4) Send the “Activation Key” to the customer/end user

As far as the reseller is concerned this ends the process which allows a customer to activate the purchased products on the designated computer. At this stage it does not matter to which computer this order/license will be activated.

The product activation will be done via the Admin tool on the server.